

## QUALITY POLICY

**Trollope Mining Services** is a Level 2 B-BBEE (Broad Based Black Economic Empowerment) rated company which is 26% black owned and provides the services of Opencast Mining, Crushing and Screening, civil infrastructure and rehabilitation while operating in the Civil and Mining Industries. The Directors, Management and Staff of Trollope Mining Services commits to the responsible management of Quality and it is an integral part of its business ethic.

We are committed to mining and supplying a product that complies with all our customer's requirements. In order to satisfy our stakeholders requirements, we will within manageable parameters, mine and supply our Client's products in the most effective manner.

In order to achieve this, we will:

- Use all resources and processes as effectively as possible
- Have a system of standardisation and access to all
- Annually set practical and achievable quality objectives and targets, relating both to product and process within the framework of our quality management system
- Ensure that all our personnel are adequately trained to their individual competence as well as their ability to contribute to this commitment
- Strive towards continual improvement of Quality processes
- Implement and maintain a quality management system in accordance with the requirements of **ISO 9001:2015**

The quality system will, as far as reasonably practical, form part of a management system so as to meet the requirements of **ISO 9001:2015**, **ISO 14001:2015**, as well as **ISO 45001:2018**

31<sup>ST</sup> July 2022

**Date**



**M G C Hopkins**  
**Managing Director**